

General terms and conditions

Prices and inclusive services

All prices are per guest and night, including all taxes and fees.

The inclusive services are described explicitly along with the prices.

Prices and offers subject to change at any time.

Discounts/surcharges

Children in an extra bed in a room with 2 full-rate guests:

0–1.9 years old: free

2–2.9 years old: -75%

3–6.9 years old: -50%

7–11.9 years old: -25%

Children in a separate room:

Up to 11.9 years old: -25%

Adults in an extra bed: -25%

Single occupancy surcharge: +25%

We offer a 10% discount on room prices for bookings of 7 nights or more (except 1 May–15 May 2010).

Deposit

To confirm your booking, we require a 15% deposit of the total amount.

Pets

Unfortunately, no pets are allowed at the hotel.



Arrival and departure

You can check in to your room starting at 2:00 pm on the day of arrival; please vacate your room by 11:00 am on the day of departure so the next guests can check in.

Credit cards

You can pay your hotel bill in cash, with debit card or with credit card on departure.

Cancellation fees:

Cancellation sounds unpleasant, and it is – for you and for us.

Please understand that the following fees will be charged for the cancellation of booked services:

30 days or more before arrival:	0%
29 to 10 days before arrival:	50%
9 to 1 day before arrival:	75%
No-show and early departure:	100%

The percentages indicated apply to the total price.

Please note!

By confirming your booking, you accept these cancellation fees and agree to have them charged to your credit card in the case of cancellation.

We recommend that you take out a travel cancellation insurance policy. We would be happy to assist you.